

PC Setup Checklist

Introduction

The purpose of this document is to provide students and administrators with information regarding the general PC hardware and software requirements for launching the Learning Management System and online courses. These are recommended settings and versions; other settings and versions may still successfully run the LMS and content.

Hardware Requirements

Modem / Internet

A 56K modem is recommended if you don't have direct access to the Internet via your office. Slower modems or modem connections will work, but will require more time to download the graphics and audio needed to view the course. **Note – To improve download time via a modem connection turn off the audio option in the course.**

Monitor

Recommended monitor size is 14" and the recommended monitor screen resolution is 1024x768. You can determine your screen resolution by going to Start>Settings>Control Panel>Display>Settings Tab and viewing the screen area. You can adjust the screen size smaller or larger depending on your personal preference and ability to completely see the LMS and online courses.

Audio

In order to listen to the audio portion of the online course your PC will need to be equipped with either internal or external speakers.

Minimum Software Requirements

Operating System

Win98 and Win2000

Windows NT 4.0 has also been used, but we have found that students may need to be sure they have received all the critical updates from Microsoft prior to launching the online course. These updates can be downloaded from www.microsoft.com; however, you should check with your technical support group before making updates to your system.

Note: Macintosh and Unix are not supported.

Browser

Internet Explorer 5.5 or higher

Netscape 4.76 or higher

Note: AOL browser is not supported

Additional Software

Flash 5.0 – Flash is a content player, and is needed to run the online content. If Flash isn't already loaded, you will be prompted to load it upon launching the Adult CPR/AED Introduction. The prompt will walk you through going to the Macromedia website where you can directly download the Flash player. If you are not prompted to download the software and the course has not loaded, then you can go directly to the website by going to www.macromedia.com/software/flash/. Be sure that you download Flash version 5.0. Once installed you should be able to view the CPR/AED course.

Recommended Browser Settings

Internet Explorer 5.5 Options found under Tools>Internet Options

Tab / Item	Recommended Settings
General Tab	
Settings>Check for newer versions of stored pages (cache):	Every visit to the page
Settings>View Objects	Make sure Shockwave Flash object is present - Right click on object to check the version information.
Security	
Default Level	Medium
Custom>Allow per-session cookies (not stored)	Enable
Custom>Microsoft VM>Java permissions	Must not be set to Disable Java - Medium is recommended
Custom>Active scripting	Enable
Custom>Scripting of Java applets	Enable
Advanced	
Disable script debugging	Unchecked
Java (Sun)	only available if new Java JRE is installed. Supported JRE versions include any Sun 1.3.1 JRE (1.3.1_02 used for testing)
Security>Use SSL 3.0	Checked (If using SSL for WebLogic)

Internet Explorer 6.0 Options found under Tools>Internet Options

Tab / Item	Recommended Settings
General Tab	
Settings>Check for newer versions of stored pages (cache):	Every visit to the page
Settings>View Objects	Make sure Shockwave Flash object is present - Right click on object to check the version information.
Security	
Default Level	Medium
Custom>Microsoft VM>Java permissions	Must not be set to Disable Java - Medium is recommended
Custom>Active scripting	Enable
Custom>Scripting of Java applets	Enable
Privacy	
Default Level	Default settings are Recommended
Advanced>Always allow session cookies	Checked - (If not checked, then First-party Cookies must be set to Accept).
Advanced	
Disable script debugging	Unchecked
Java (Sun)	only available if new Java JRE is installed. Supported JRE versions include any Sun 1.3.1 JRE (1.3.1_02 used for testing)
Security>Use SSL 3.0	Checked (If using SSL for WebLogic)

Netscape 4.75

Category / Sub-category	Recommended Settings
Edit>Preferences>Advanced	
Enable Java	Checked
Enable JavaScript	Checked
Enable style sheets	Checked
Cookies	Accept all cookies or Accept only cookies that get sent back to the originating server
Edit>Preferences>Advanced>Cache	
Document in cache is compared to document on network:	Every time
Communicator>Tools>Security Info>Navigator	
Enable SSL v3	Checked (If using SSL for WebLogic)
Help>About Plug-ins	
Flash	Make sure you have the Flash Player Plug-in

Netscape 6.2

Category / Sub-category	Recommended Settings
Edit>Preferences>Privacy & Security>Cookies	
Cookie Acceptance Policy	Enable all cookies or Enable cookies for the originating web site only
Edit>Preferences>Privacy & Security>SSL	
Enable SSL v3	Checked (If using SSL for WebLogic)
Edit>Preferences>Advanced	
Enable Java	Checked
Enable JavaScript for Navigator	Checked
Edit>Preferences>Advanced>Cache	
Document in cache is compared to document on network:	Every time I view the page
Help>About Plug-ins	
Flash	Make sure you have the Flash Player Plug-in